



HOW TO ACCESS YOUR MESVISION ACCOUNT ONLINE

1. Go to www.mesvision.com
2. Click on Members tab.
3. If you have not set up your username and password, click on “Need an account?”
4. This takes you to the page where you enter all the information requested such as the last four digits of your social security number.
5. After completing the form, click on “Register.”
6. You are now on the page bearing your employer/company’s name. Click on your employer’s name.
7. You are now inside your member portal where you can search for a doctor and/or obtain information and forms by clicking on the tabs – Your Plan, Your Claims, Useful Forms.

TO LOCATE A PARTICIPATING PROVIDER

1. On the page Find an Eyecare Professional, you can search by address, name or location.
2. Type in the zip code or a combination of city, state and zip code or a full address.
3. Specify the radius: 5 miles, etc.
4. A list of Participating Providers within the specified radius will come up.
5. Select the Provider of your choice.

TO PRINT YOUR PERSONALIZED ID CARD

1. Click on tab – Your Plan – and click on Print Your ID Card
2. You will be asked “Do you want to open or save this file?” Click on “Open”
3. Your personalized ID card will pop up. You may save this and/or print it. *(The card is not required to receive services, but it will provide you with helpful information about your coverage.)*

*For questions or assistance regarding a claim, please contact:
MESVision Customer Service Department:
(714) 619-4660 or (800) 877-6372.
TTY/TDD (877) 735-2929*